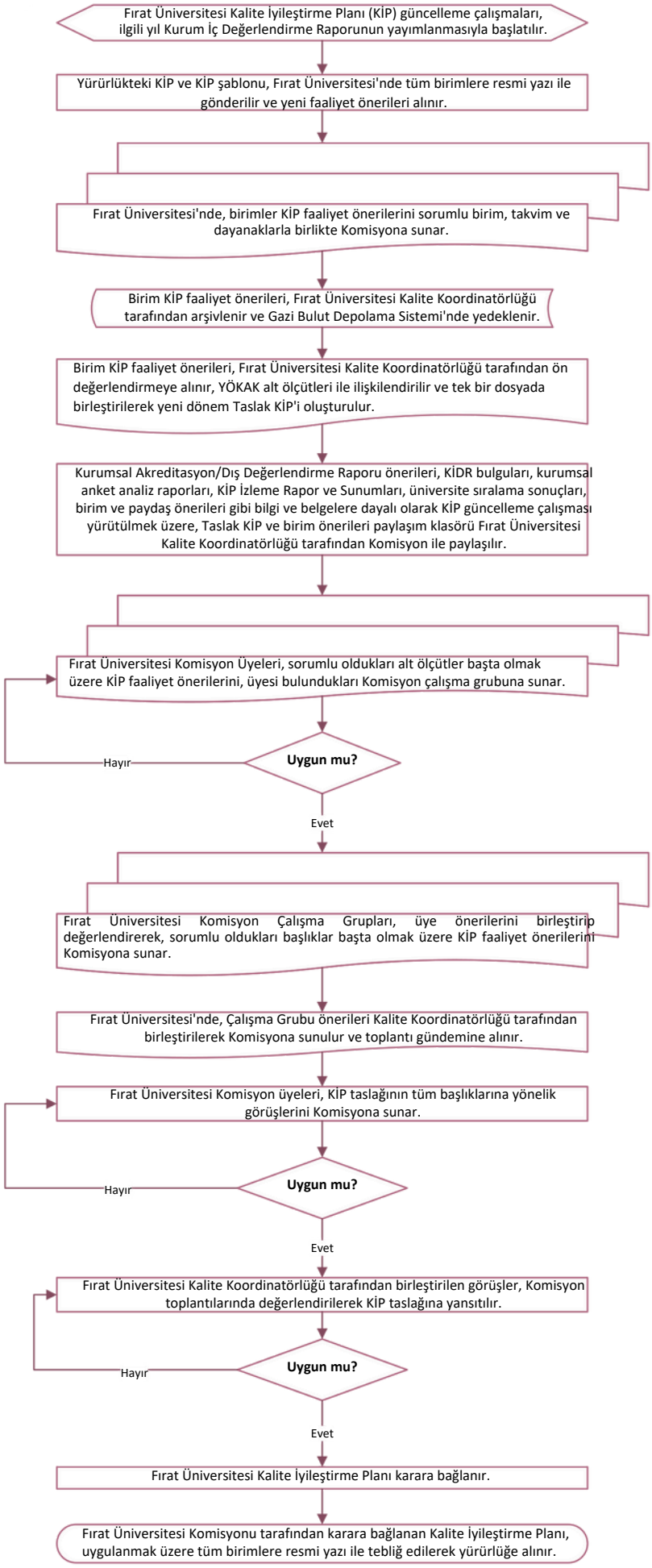KALİTE İYİLEŞTİRME PLANI GÜNCELLEME SÜRECİ