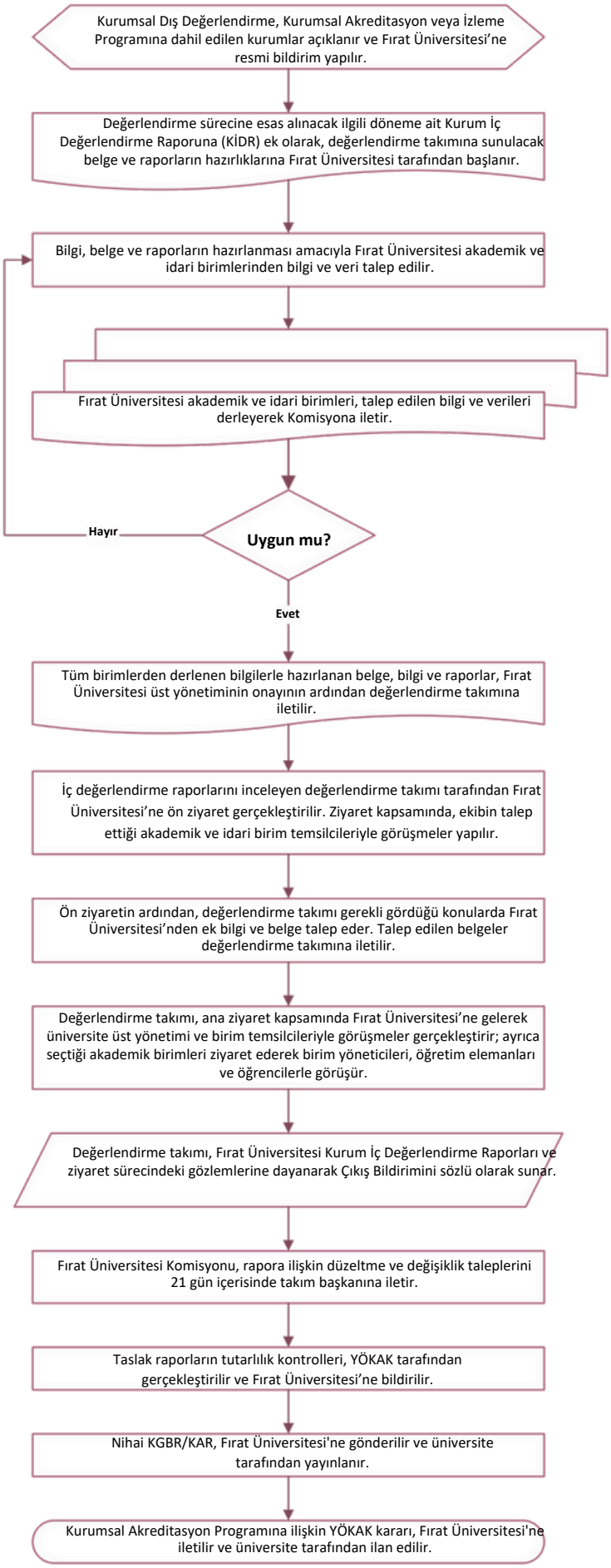DIŞ DEĞERLENDİRME VE İZLEME SÜRECİ