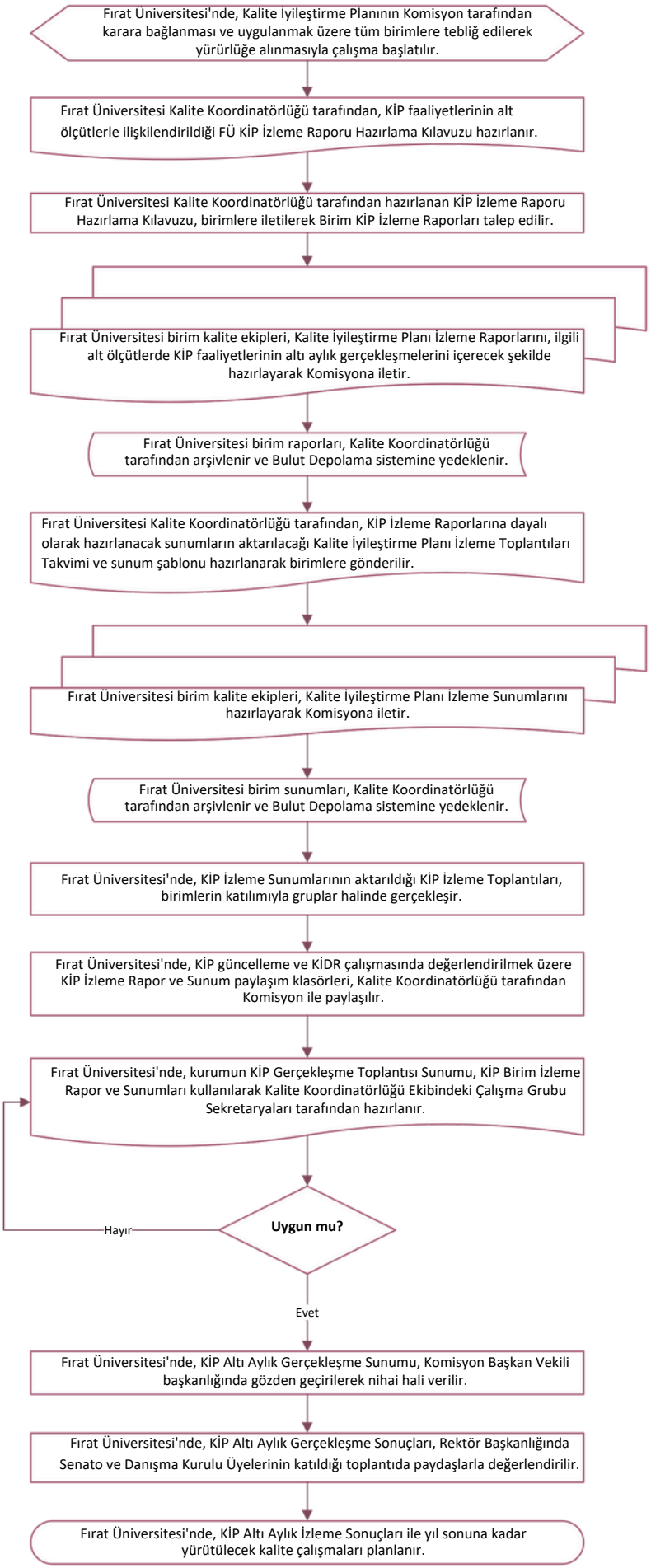KALİTE İYİLEŞTİRME PLANI ALTI AYLIK İZLEME SÜRECİ